

How to Use the Feedback Tool in Moodle

The Feedback activity in Moodle allows you to create and conduct surveys to collect feedback from your students.

The Feedback activity allows you to create your own questions. Feedback allows multiple questions and unlike the Quiz activity, feedback questions are not gradable.

Feedback activities can also allow students to see each other's responses, either anonymously or identifiable.

Suggestions on how to use feedback activities:

- Collecting unit specific data prior to a class to discuss in the class.
- Collecting evaluations on resources, specific topics or learning etc.
- Determine what students would like to learn or how they would like a workshop to run.
- Recreate questions from weekly readings as feedback questions, and adjust content to address the answers collected.
- Create a questionnaire for students to use in research exercises, and analyse the collected data from the whole cohort.

Create a feedback activity

1. Turn editing on.
 2. In the topic section where you want to add a feedback activity, click on “Add an activity or resource”.
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3. Select **Feedback** Feedback and click **Add**.
 4. In the **Name** and **Description** fields, give your feedback a title and an introduction. The **Description** will be displayed when students open the feedback activity.
 5. Use the **Allow answers from** and **Allow answers to** fields to restrict student access to the feedback activity. Check the **Enable** checkbox next to each property to set each date/ time accordingly.

▼ Availability

Allow answers from

1	June	2023	12	10		☐ Enable
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Allow answers to

1	June	2023	12	10		☐ Enable
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6. Select other feedback settings as required.
Note: Beside each field, you can click on the help icon for a description of each option provided.
7. Once complete, click **Save and return to unit**.
8. **Question and submission** settings:

- Record user names | This may be toggled from Anonymous to User's name will be logged and shown with answers.
- Allow multiple submissions | If enabled, unlimited attempts of the Feedback are permitted.
- Enable notification of submissions | If enabled, administrators receive email notification of Feedback submissions.
- Autonumber questions | If enabled, automated numbers will be set for each question.

9. **After submission** settings:

- Show analysis page | If enabled, an analysis page is displayed after a Feedback submission to all respondents.
- Page after submit | Enter a message which will be viewed after feedback submissions.
- Link to next activity | Following a feedback submission, (and the Page after submit if selected) by default, the continue button will forward students to the unit page. By putting a web address here, you can direct respondents to another page.

Feedback questions

1. Click on the name of the feedback activity.
2. Select the **Edit questions** tab.

Activity: Highs and Lows

Overview Edit questions Templates Analysis Show responses

Edit questions

Answer what went well in today's topic and what are you still unsure of. Your lecturer will review your responses and address them at the end of the session or at the start of the next topic.

3. To add a new questions:
 1. In **Add questions to activity** field, select the drop down menu. Select the type of question you would like to add to your feedback activity,

Add question

Choose...

- ✓ Choose...
- Add a page break
- Captcha
- Information
- Label
- Longer text answer
- Multiple choice
- Multiple choice (rated)
- Numeric answer
- Short text answer

2. The content of this page is determined by the type of question selected.

Example: Multichoice question type

- a. Select the **Required** checkbox if you require your students to respond to the question.
- b. In the **Question** field, enter your question.
- c. In the **Multiple choice values** field, enter the list of possible answers.
- d. Select other settings as required.
- e. Click **Save question**.

Note: There are several options for you to use in setting up a question.

Example:

What went well in this topic? Which areas were you very clear on? ! ✚

Edit ▾

What are you still unsure of? What would you like further explanation on? ! ✚

Edit ▾

4. To edit a question, navigate to the question you would like to edit. You can:
 1. Click on the edit question icon (⚙️). Make the required changes and click **Save changes to question**.
 2. Click on the delete icon (🗑️). Click **Yes to confirm**.

3. Click on the move() icon. Boxes with dotted lines will appear between each question in the feedback activity. Click the dotted line box located in the desired new position of your question. The movement will automatically be saved.

Feedback analysis and responses

1. Click on the feedback activity.

Activity: Highs and Lows

Overview Edit questions Templates **Analysis** Show responses

Export to Excel

2. To view feedback analysis, click on the **Analysis** tab. You can choose to export the feedback analysis. Click the **Export to Excel** button.
3. To view responses, click on the **Show responses** tab and click **Show responses**. To view an individual attempt, click on the **Show response** link beside the desired **Name and/or Response number**.

Activity: Highs and Lows

Overview Edit questions Templates Analysis **Show responses**